# GENESEE COUNTY
# OFFICE OF EMERGENCY MANAGEMENT SERVICES

*7690 State Street Road * Batavia, NY 14020*
*Phone: (585)344-0078 * Emergency 24-hr Pager: (585)343-3311*

## DAILY BRIEFING OF May 11, 2020
## Emergency Operations Center
## 8:00 AM-6:00 PM
## Direct Number 585 815-7178

**Personal protective equipment (PPE)**

Genesee County received a second PPE distribution directed for local nursing homes. All PPE was distributed as directed. The Emergency Management Office continues to monitor PPE needs and fill requests from County Departments, Local Municipalities, Health Care facilities, local organizations serving vulnerable populations. Reusable cloth masks have also been made available to the public through many shopping outlets.

**Re-opening**

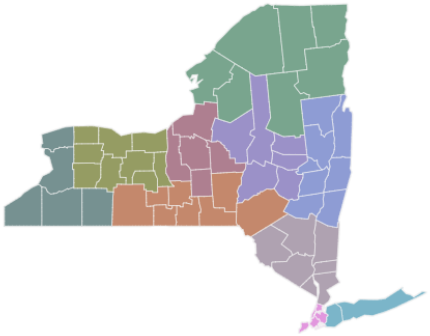
Currently three regions have met the seven metrics established by New York State to initiate re-opening. The Finger Lakes Region which includes Genesee County is among the three.

Regional Monitoring Dashboard

**Regional COVID-19 Metrics: Where Regions Currently Stand**

Report as of May 10, 2020

Regions
- Capital Region
- Central New York
- Finger Lakes
- Long Island
- Mid-Hudson
- Mohawk Valley
- New York City
- North Country
- Southern Tier
- Western New York



| Metrics Met | |
|---|---|
| Capital Region | 5/7 |
| Central New York | 6/7 |
| Finger Lakes | 7/7 |
| Long Island | 5/7 |
| Mid-Hudson | 5/7 |
| Mohawk Valley | 7/7 |
| New York City | 4/7 |
| North Country | 6/7 |
| Southern Tier | 7/7 |
| Western New York | 5/7 |

| | 14-Day Decline in net Hospitalizations OR Under 15 new Hospitalizations (3-day avg) | 14-Day Decline in Hospital Deaths OR Fewer than 5 deaths (3-day avg) | New Hospitalizations (Under 2 per 100K residents - 3 day rolling avg) | Share of total beds available (threshold of 30%) | Share of ICU beds available (threshold of 30%) | 30 per 1k residents tested monthly (7-day avg of new tests per day) | Contact tracers 30 per 100K residents or based on infection rate | Metrics Met |
|---|---|---|---|---|---|---|---|---|
| Capital Region | No ✗ | No ✗ | 0.68 ✓ | 42% ✓ | 50% ✓ | 1,123 / 1,085 ✓ | Expected ★ | 5/7 ✗ |
| Central New York | Yes ✓ | Yes ✓ | 1.16 ✓ | 45% ✓ | 59% ✓ | 647 / 775 ✗ | Yes ✓ | 6/7 ✗ |
| Finger Lakes | Yes ✓ | Yes ✓ | 0.94 ✓ | 46% ✓ | 55% ✓ | 1,458 / 1,203 ✓ | Yes ✓ | 7/7 ✓ |
| Long Island | Yes ✓ | No ✗ | 2.85 ✗ | 33% ✓ | 33% ✓ | 4,317 / 2,839 ✓ | Expected ★ | 5/7 ✗ |
| Mid-Hudson | Yes ✓ | No ✗ | 2.79 ✗ | 32% ✓ | 46% ✓ | 3,993 / 2,322 ✓ | Expected ★ | 5/7 ✗ |
| Mohawk Valley | Yes ✓ | Yes ✓ | 0.82 ✓ | 55% ✓ | 65% ✓ | 502 / 485 ✓ | Yes ✓ | 7/7 ✓ |
| New York City | Yes ✓ | Yes ✓ | 3.46 ✗ | 29% ✗ | 24% ✗ | 13,464 / 8,399 ✓ | Expected ★ | 4/7 ✗ |
| North Country | Yes ✓ | Yes ✓ | 0.00 ✓ | 54% ✓ | 60% ✓ | 400 / 419 ✗ | Yes ✓ | 6/7 ✗ |
| Southern Tier | Yes ✓ | Yes ✓ | 0.11 ✓ | 50% ✓ | 45% ✓ | 858 / 633 ✓ | Yes ✓ | 7/7 ✓ |
| Western New York | No ✗ | No ✗ | 1.45 ✓ | 45% ✓ | 53% ✓ | 1,430 / 1,381 ✓ | Expected ★ | 5/7 ✗ |

**Regional Control Rooms**
The regional control room will monitor regional metrics during the reopening process. These regional control rooms will monitor the hospitalization rate, death rate, number of new hospitalizations, hospital bed capacity, ICU bed capacity, testing and contact tracing within its region during reopening and alert the state if the region's metrics no longer meet the reopening guidelines and adjust the reopening plan for that region accordingly.
**View a list of members of each regional control room.**

**Re-opening Gudiance**
Reopening guidance is becoming available from Genesee County and New York State. We will continue to share guidance as it is developed and distributed.

**NYS Governor's Office** NY Forward A Guide to Reopeneing NY & Building Back Better
**Genesee County Health Department,** Re-Opening Guidance & Fact Sheet
**Genesee County Chamber Of Commerce**

Join us for a Zoom Webinar with Paul Pettit, Public Health Director for Genesee County. He will provide his expertise on the steps to re-opening the local economy.

**Topics**:

- Status of Genesee County's Re-Opening
- Formulating a Re-Opening Plan for Your Business
- Sanitation and Social Distancing Tips at Your Workplace
- Re-Opening Guidance From The GO Health Dept (click here)

**May 14th, 2020 from 1pm-2pm**
**Via Zoom**

***Click Here To Join The Zoom Meeting on May 14th***

**Meeting ID: 825 3481 2321**
**Password: 295833**

Dial by your location
+1 929 436 2866 US (New York)

**Essential Worker COVID-19 Testing**
If you are looking to get tested for COVID-19 at state run testing site please call 888-364-3065 or register on line at covid19screening.health.ny.gov. There is an assessment that takes less than 2 mins to determine if someone is eligible for testing. The testing sites are by appointment only, please be sure to register prior to going to the testing sites. Currently there are testing sites in Rochester (MCC), Buffalo (Sabres Lot) and Sanborn (MCC).

**Re-opening New York**
Governor Cuomo released additional details for opening up NY. "As we begin to reopen, we will approach the process on a regional basis. New York State is made up of diverse regions and each region is now facing a different set of circumstances. To guide the decision as to timing, we will look to four core factors: the number of new infections, health care capacity, diagnostic testing and

contact tracing. As areas reopen we will continually monitor these factors throughout the days and weeks and rely on them to prevent a second wave of the virus. The path forward is reliant on the data, metrics and personal accountability. Reopening our state is far more complicated than shutting down was; if you open too quickly you can immediately have a backlash, as other countries have seen. We must be smart."

1. **Businesses and industries will open in a phased approach.** Phase 1 includes construction, manufacturing and select retail (with curbside pickup). Phase 2 includes professional services, finance and insurance, retail, administrative support and real estate/rental leasing. Phase 3 includes restaurants, food services and hotels. And Phase 4 includes arts, entertainment, recreation and education.
2. **Upon reopening, businesses must implement new safety precautions to help lower the risk of spreading the virus.** These include strict cleaning and sanitation standards, restricting nonessential travel, adapting the workplace to allow for social distancing, and requiring masks to be worn if employees are in frequent contact with the public. Read all the requirements here.

**Recovery Readiness, Reconstituting Operations**:
A How-To Guide for Reopening your Workplace. Guidance document provided by the United Way, Human Services Support Hub.
Planning Considerations for Organizations in Reconstituting Operations FEMA Fact Sheet

**Domestic Violence**
New York State Office for the Prevention of Domestic Violence launched a new text program and confidential online service to aid victims of abuse and provide potential lifesaving ways to get help. The new text program and confidential online service will make it easier for victims in isolation to contact the Office for the Prevention of Domestic Violence and get the help they need. New Yorkers seeking help can text 844-997-2121 or chat with a professional on the new confidential website at www.opdv.ny.gov. The text and online services will be staffed 24 hours a day, 7 days a week with OPDV staff who are experts in the area of domestic violence. Hotline Flyer

**Governor Cuomo Outlines Additional Guidelines for Phased Plan to Re-open New York**
Amid the ongoing COVID-19 pandemic, Governor Andrew M. Cuomo today outlined additional guidelines for the phased plan to re-open New York on a regional basis. Each region of the state - Capital Region, Central New York, Finger Lakes, Mid-Hudson Valley, Mohawk Valley, New York City, North Country, Long Island, Southern Tier and Western New York - must follow these guidelines as part of the re-opening plan.

1. CDC Guidelines: Based on CDC recommendations, once a region experiences a 14-day decline in the hospitalization rate they may begin a phased re-opening.
2. Industries: Businesses in each region will re-open in phases. Phase one will include opening construction and manufacturing functions with low risk. Phase two will open certain industries based on priority and risk level. Businesses considered "more essential" with inherent low risks of infection in the workplace and to customers will be prioritized, followed by other businesses considered "less essential" or those that present a higher risk of infection spread. Regions must not open attractions or businesses that would draw a large number of visitors from outside the local area.

3. Business Precautions: Each business and industry must have a plan to protect employees and consumers, make the physical work space safer and implement processes that lower risk of infection in the business.
4. Building Health Care Capacity: To maintain the phased re-opening plan, each region must have at least 30 percent of hospital beds and ICU beds available after elective surgeries resume.
5. Testing Regimen: Regions must implement a testing regimen that prioritizes symptomatic persons and individuals who came into contact with a known COVID-positive person, and conducts frequent tests of frontline and essential workers. Regions must maintain an appropriate number of testing sites to accommodate its population and must fully advertise where and how people can get tested. The region must also use the collected data to track and trace the spread of the virus.
6. Tracing System: There must be at least 30 contact tracers for every 100,000 people. The region must also monitor the regional infection rate throughout the re-opening plan.
7. Isolation Facilities: Regions must present plans to have rooms available for people who test positive for COVID-19 and who cannot self-isolate.
8. Regional Coordination: Regions must coordinate the re-opening of schools, transportation systems, testing and tracing with other surrounding regions.
9. Re-imagining Tele-Medicine
10. Re-imagining Tele-Education
11. Regional Control Rooms: Each region must appoint an oversight institution as its control room to monitor regional indicators during the phased re-opening, including hospital capacity, rate of infection, PPE burn rate and businesses.
12. Protect and Respect Essential Workers: Regions must continue to ensure protections are in place for essential workers.

**Red Cross Fatality Support**

The American Red Cross across the regions of New York State have developed a program in response to COVID-19 to support individuals and families who have lost family members to death as a result of COVID-19. The program will link crisis counselors with families to provide emotional and spiritual support, as well as targeted short-term case management to assist with navigating through the challenging processes they might be faced with as a result of the death. This might include challenges with moving the family member's body through the hospital, nursing home, medical examiner and funeral home systems in this time when those systems may be overwhelmed and their processes may be different than they normally are. They may also include linkage to legal resources for estate, custody, immigration or other issues related to the death. The following links to an online intake form can be submitted by a family member, a friend who thinks someone needs help, or an agency on behalf of the family. For those without access to the needed online technology, the phone number will link the caller to an intake person who will assist with the initial steps for getting assistance.
English: www.redcross.org/NYSCOVIDFamilySupport
Spanish: www.redcross.org/NYSCOVIDApoyoFamiliar
585-957-8187 The program is expected to operate for as long as families will benefit from the service or through the month of September**.**

**FEMA Preparedness & Resilience Bulletin: Empowering people & Communities**

FEMA Region II has published a special Spring Bulletin dedicated to COVID-19 resources. The bulletin is filled with links for webinars, grant opportunities, recovery information, volunteer programs, social media and messaging. Additional information for municipal, emergency service, religious and educational leaders can also be found.

**Local Coronavirus Information**
Reminder local COVID-19 information can always be found on the Genesee County Website Coronavirus Information Page. www.co.genesee.ny.us or click the picture below.

**What we are doing to help**

Genesee County is working hard to provide timely, accurate information about the ongoing COVID-19 emergency, its impacts on our local community and what the County is doing to respond. In addition, we are providing continuously updated links to resources to help our local residents and businesses during this time.

**We are Stronger Together!**

**COVID Cyber Security**
Scammers are leveraging the COVID-19 pandemic to steal your money, your personal information, or both. Don't let them! Think twice!

**Stimulus Checks** - The IRS and the Treasury Inspector General for Tax Administration, the agency's watchdog, have already issued several warnings that scammers are posing as the IRS to try to get personal information from payment recipients that they can then use to steal the money.

**Text Messages** - Clicking the link in the message will typically prompt you to enter personal information ranging from your name and address all the way up to your social security number (which is extremely bad news).

**Email** - Google typically sees somewhere around 240 million spam messages every day. But, last week, the company announced that more than 18 million scheme emails specifically related to COVID-19 went out every single day. The messages were mostly typical phishing schemes—trying to get users to click a link and provide personal information—just updated with new coronavirus-related text.
Some of the messages claim to come from employers, which is particularly effective in a time when so many workers are spread out in remote locations. The messages can also mimic those from health professionals, government agencies, or school districts.

**Social Media** - Distractions are welcome during social distancing, and users have been turning to social media quizzes and questionnaires to pass the time. It's fun to reminisce about your first car or find out what your rap name is by mashing up your favorite food and the name of the street you live on or maybe the school you graduated from. Unfortunately, that information lines up nicely with common questions used when trying to recover a lost account password.

**Fake Covid Websites** - The big tech and social media companies have been taking serious action to try to fight coronavirus misinformation online, but fake websites selling fraudulent treatments or even just hawking bad information still pop up with regularity. In late March, the Department of Justice shut down a website offering a fraudulent coronavirus vaccine.
**Stay Safe! Genesee County IT Dept**

**Western New York 2-1-1**
211 WNY is a three digit phone number that connects people to services. 24 hours a day, 7 days a week people can dial 211 or 888-696-9211 and talk to a trained information & referral specialist who is able to identify services in the community that can provide them with the help they need. Information

available through 211 include: basic needs, food assistance, free tax preparation, holiday assistance, housing, job training, legal counseling, mental health services, substance abuse services, volunteer opportunities, and more**.** 211 WNY covers seven counties in WNY: Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, and Wyoming.

**Business and Public Face Masks**

Genesee County, The United Way and Chamber of Commerce are compiling face mask resources for businesses and the public. The Genesee County Chamber of Commerce has provided resources for businesses looking to make or purchase face masks.

**Community Food Needs**
**Salvation Army Batavia NY**
Over the past month, food requests to the Salvation Army have increased by 300%. They are in need of all shelf stable food items with a particular need for rice, canned pasta meals, canned proteins (tuna, chicken, ham), pasta and sauce as well as peanut butter and jelly. Donations are accepted Monday, Wednesday and Friday from 9:00-12:00. Donations may be dropped off at 529 East Main Street, Batavia, NY.
Todd Rapp, Operations Manager todd.rapp@use.salvationarmy.org Office (585) 343-6284

**United Way of Genesee County**
The United Way continues to support a multitude of agencies and their needs, including the backpack program. Several agencies are in need of diapers and donation can be directed to the United Way.
Tammy Hathaway Executive Director tammy.hathaway@uwrochester.org Office (585) 813-8054

**Genesee County Resources**
We recognize the great need for resources throughout the county both emotional/mental health and food needs. The United Way has provided the list below. We will continue to provide updates as new information is received.

**If in Crisis:**
- Crisis text-line (crisistextline.org) or text HOME to 741741
- Batavia Care and Crisis Hotline 585-283-5200
- Spectrum CARES 716-539-6360 (for **under** 18 years old)
- 911 Emergencies
- New Yorkers can call the COVID-19 Emotional Support Hotline at 1-844-863-9314 for mental health counseling. Call to schedule an appointment with a mental health professional. This service is free.

**Batavia Community Resources:**
- Batavia City Schools - "Grab 'n Go" Meal Distribution Update for Week of April 5, 2020: The breakfast/lunch "grab 'n go" meal distribution will take place from 9AM - 11AM, on Monday, Wednesday - and Thursday rather than Friday - because Good Friday is observed by so many in our community. "Grab and Go" meals – which include breakfast and lunch - are available for students and family members under the age of 18. They are distributed at the front entrances of John Kennedy Intermediate School and Jackson Primary School.
- Salvation Army: Our Emergency Pantry will be available by calling our main office number 585-343-6284. Drive up service - Pull into our lot at the rear of the building (follow signage). Remain in your vehicle and we will bring food out to you and place it in your trunk. Hours of Operation will be Monday, Wednesday and Friday between 9:30 and 12:30.

- Community Action will give out emergency food through the back door only. Ring bell on door farthest from the road. 585-343-7798.
- Project Stork: For Genesee and Orleans County residents who have children 3.5 years or younger email: projectstorkinc@gmail.com or by phone: (585) 590-6626.
- Care-A-Van Ministries, Inc. Phone: (585) 343-0328 or www.cavministries.org.
- City Church Food Pantry is open Thursday's, 11a-1p & Saturday's, 10a-12noon. 15 Center St [across from Center St Smokehouse].
- Food For All will still be assisting those who need snap assistance over the phone by calling 585-815-5721
- Catholic Charities: Call for a phone assessment 585-343-0614 ext. 17.
- Genesee County Mental Health: Still supporting clients and able to complete new intakes over the phone by calling 585-344-1421.
- Blue Cross Blue Shield Health Insurance: The NYSOH has re-opened the enrollment period until April 15, 2020. If you would like to see if you qualify for free or low cost Healthcare with one of our application counselors call 716-388-5084.
- Fidelis Care: Anyone who needs health insurance can apply! The enrollment period has been re-opened until April 15, 2020. Reps can assist over the phone: 585-683-9543.
- 211 General Resource hotline Call 2-1-1 or 888-696-9211 or text your zip code to 898-211 or at www.211wny.org. Info on food, shelter, clothing, & mental health.
- Additional information on : https://www.bataviacsd.org/Page/7556